MESSAGE FROM THE PRESIDENT & CEO
BASKAR KOTTE

To our valued clients and partners,

Welcome to our summer newsletter, *Enhance Quality by QSE*. Our team is dedicated to sharing, communicating and informing our clients on industry best practices and trends.

QSE has been helping organizations navigate these challenging and difficult times, life as we know it has changed forever. We are all in this together and the QSE team is doing their part to prevent the spread of Covid-19 by postponing our client visits and offering all our services virtually and remotely. We have introduced a series of interactive webinars on re-opening your business and returning back to a safe and healthy workplace.

QSE is your dedicated partner who has helped hundred of organizations realize their potential. Our team possesses the skills, proprietary processes, tools and methodologies to help you reset, rebuild and rebound your business.

On behalf of the QSE North American Team, I wish you and your families a wonderful summer.

Stay safe and well.

Baskar
PREPARING FOR DISASTER WITH ISO 22301:2019

BUSINESS CONTINUITY STANDARD

Organizations need to prepare, respond and recover from natural disasters, cyber attacks and pandemics. These are some of the possible threats that play havoc to your business, resulting in disruptions to supply chains, loss of skilled workers and employees. The ISO 22301:2019 standard is applicable to all organizations, regardless the size and industry. The standard was revised in 2019, adding value, clarity, simplification of language and terminology - making it easier to understand, implement, integrate and maintain.

Already certified to ISO 9001:2015 or ISO 14001:2015? Our QSE consultants can help integrate your business continuity plans into your existing management system. Our experts will educate and train your teams, work with you to develop or update your business continuity plans - helping you mitigate your risks.

Are you ready to start? Download a copy of the standard and guide; leadership commitment is instrumental to the success; assign a team to work with your QSE expert in the development and implementation. The QSE team will provide training, coaching, conduct internal audit and support you during your certification audit.

QSE your dedicated partner on your journey to certification and operational excellence.

COVID-19 SAFETY TIPS

While businesses are beginning to open, it is important to remember that the pandemic is not yet over. Now is a good time to invest in remote work capabilities. At QSE, we have put systems in place to allow us to conduct effective remote audits, assessments, consulting and training. Now is also a good time to invest in your team to ensure you have the expertise to keep your business thriving.

OPEN FOR BUSINESS

In response to COVID-19 the QSE team has stopped all air travel, onsite meetings for consulting, training and auditing. To help stop the spread of the virus, we have been busy designing and updating our services.

We are proud to introduce virtual, remote, online and on-demand solutions for the following services:

- Go To Training
- Go To Consulting
- Go To Auditing
QSE UPDATES. . .HERE WE GROW AGAIN

We are pleased to announce that we have been rapidly expanding our team at QSE across North America:

- This quarter had added 3 new consultants to further expand our reach across the US and Canada.
- We have also welcomed a NEW Marketing, Business Development and Sales Team to grow and expand the QSE business across North America.

Partnerships
QSE has vetted several partnerships designed to bring a range of software solutions to your organization. These solutions will help automate and digitize your business processes, track KPIs, as well as implement and integrate various management systems. Call us for more information.

Our partnerships include:

- IntellaQuest
- Blue Wave Software
- OMNEX Systems
- Core Business Solutions

Careers - Come join our Team!
Are you interested in joining a dynamic team of individuals who are passionate about making a difference in the work they do and the services they provide. We are actively looking for the following:

- Consultants - Food, Pharma, Cosmetics, Cannabis - Canada and US
- Trainers - Food - BRC, SQF and FSSC Certified - Canada and US