



Message From The President & CEO: **Baskar Kotte**

To our Valued Clients and Partners,

Welcome to our Fall 2020 Newsletter, Enhance Quality by QSE. Our Team is dedicated to sharing, communicating and informing our Clients and Partners on the Industry's best practices and trends.

QSE has been helping organizations navigate through these challenging and difficult times. We are all in this together and the QSE Team is doing their part to continue to prevent the spread of COVID-19 by offering our Services virtually and remotely, such as Free Webinars, Training and Auditing.

QSE has performed several internal audits remotely and a customer of ours successfully passed ISO 9001 with ZERO nonconformities.

QSE is your dedicated Partner who has provided Services for over 800 companies with a 100% success rate through our 10-Step Approach.

We are also excited to share that we are committed to continual growth and development and for that we are emphasizing the importance of going back to the basics with our Benefits From Basics approach to improve on Bottomline Results.

Stay safe and healthy.

Baskar

News and Updates

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Benefit From Basics

During times like this, going back to the basics is very important because it will strengthen the foundation and culture of one's organization.

Having a passion and commitment to refocus will emphasize comprehension on Terms, Concepts and Principles to improve on Bottomline Results and the Customer Experience.

Visit our website for upcoming Training and Free Webinars.

www.enhancequality.com

Free Webinars

Hosted by QSE Expert Consultants & Partners

There is a growing popularity in Webinars these days and without sacrificing quality and content, QSE has made it extremely convenient providing Free Webinars with relevant topics by knowledgeable experts.

Here are the upcoming Free Webinars (*some topics will change with relevance to industry needs and trends):

October 21, 2020 - 1pm to 2pm EST
Good Manufacturing, Laboratory and Distribution Practices

November 18th, 2020 - 1pm to 2pm EST
Gluten-Free Labeling & Certification

December 16th, 2020 - 1pm to 2pm EST
Cyber Security Management System/CMMC (ISO 27001:2013/27701:2019)



Registration can be done on www.enhancequality.com/webinar

Reset-Rebuild-Rebound

COVID-19 has truly driven businesses to perform differently than the norm. Especially, in our industry, being able to adapt while still providing the best services is an ultimate goal of ours. QSE has retooled our company systems in place to allow us to conduct effective virtual audits, assessments, consulting and training. In a sense, QSE has retooled our services providing remote Consulting, Training and Auditing.

We have conducted several virtual services and are happy to share that it has been proven successful, as a customer has recently had a surveillance with 0 findings!

Visit our website or contact us today to see how QSE's Services can work for you.

www.enhancequality.com

Toll Free: 888-404-4476

Email: info@enhancequality.com



Freely Available ISO Standards

In response to COVID-19, the International Organization for Standardization and ANSI has compiled a list of free electronic copies of standards to support the global efforts in dealing with the crisis.

These standards are available at: www.iso.org/covid19 and www.ansi.org/resource-center/COVID-19



GDocP

Are you familiar with GDocP? If not, you have come to the right place. Good Documentation Practices is an essential component of your overall Quality Management System, particularly in the Pharmaceutical Industry or in the production of medicinal, medical and medicine.

Inadequate documentation practices/weaknesses are targets for FDA, TGA and QMS Audits.

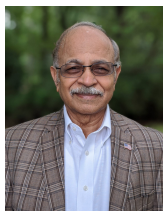
Here are some examples of some records that should adhere to GDocP:

Bills of Materials (BOMs)	CAPA (Corrective Actions and Preventative Actions)
Continuous Improvement	Deviations
Distribution Records	Labels
Laboratory Documents	Non-Conformances
Policies/Procedures (SOP)	Quality Management System (QMS)
Safety	Training
Work Instructions	Validation

QSE has developed Simplified Documentation Development process that would not only ensure compliance to industry standards, but leads to a smoother running operation through reducing errors, maintaining consistency, and having clear, concise and comprehensive Documents, which leads to improve Bottomline Results.

Contact QSE today and Engage the Experts.

Engage the Experts



Left to Right: Baskar Kotte, Bob Brueggeman, Vincent Jetton and Steve Panya-Oudom

Simplification Delivered™

QSE's **10-Step Approach™** to certification is designed and perfected to cost-effectively prepare facilities for successfully passing Certification Audit. This **10-Step Approach™** has a built-in discipline to involve all employees, including top management, to achieve long-term, desired results. Our approach is so complete that we have helped over **800 companies** obtain certification, of which, the majority has obtained certification with zero deficiencies.

Schedule a **Free 30-Minute Consultation** Today!

www.enhancequality.com

info@enhancequality.com

Office: 770-518-9967

Toll Free: 800-404-4476



USA – Atlanta, GA – Dallas, TX – Detroit/Grand Rapids, MI – Greenville, SC
Phone: (770) 518-9967
info@enhancequality.com
Toll Free: (888) 404-4476
www.enhancequality.com