

February 2021



Message From The President & CEO: **Baskar Kotte**

To our Valued Clients and Partners,

Welcome to our February 2021 Enhance Quality Newsletter by QSE. Our Team is dedicated to sharing, communicating and informing our Clients and Partners on the Industry's best practices and trends.

QSE has been helping organizations navigate through these challenging and difficult times. We are all in this together and the QSE Team is doing their part to continue to prevent the spread of COVID-19 by offering our Services Virtually.

QSE has assisted several of our Clients and Partners through Consulting, Training and Auditing Services and excited to share that all of them have successfully passed their Certifications or Re-Certifications with ZERO nonconformities!

QSE is your dedicated Partner who has provided Services for over 800 companies with a 100% success rate through our 10-Step Approach™. This is a tried and true process that we would love to continue to share with current and perspective Clients and Partners.

Partner up with our Team at QSE and let's continue this momentum throughout 2021! Schedule a consultation and learn how we can help you achieve your goals as quickly, simply and easily as possible.

Baskar Kotte

News and Updates

- Message from the President & CEO
- Standard Changes/ Updates/ Recalls
- Customer Success Story
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FSSC 22000 Version 5.1

In November of 2020, FSSC 22000 published Version 5.1. All Scheme Documents can be downloaded for free at: www.fssc22000.com/scheme/scheme-documents-version-5-1/

Key changes from Version 5 to Version 5.1

- 15 additional requirements (11 of which is for Packaging and Manufacturing Facilities)
- Management of Services changed to Management of Services and Purchased Material
- Competent Laboratory (internal or external)
- Product Labeling (Customer Requirements and Food Allergens)
- Storage and Warehouse
- Food Defense, Food Fraud
- Logo Use
- Environmental Monitoring
- Hazard Control and Measures for Preventing Cross Contamination
- PRP Verification and GMP Check
- Product Development

This affects all levels within Food Manufacturing, Processing, Catering, Retailing and other Food Businesses responsible for the development of a Food Safety Management System including:

- Food safety Managers, Food Safety Team members, Technical Managers, Quality Assurance Managers, Quality Control Managers, Production Managers, Purchasing Managers, Plant Workshop Managers, Warehousing Managers, Transport/Logistics Managers & Stores Manager, Laboratory Managers, Laboratory Team Leaders and Supervisors
- Food Safety Auditors and Factory Inspectors and Supervisors

To learn more about these changes and assistance in developing, implementing and training to the new version, please contact QSE's Consultants today!

Standard Changes/Updates/Recalls

New FMEA



To improve the FMEA Development Process and make it easier for Automotive Manufacturing Suppliers to meet the needs of their Customers during the Failure Mode and Effects Analysis Process; AIAG and VDA have harmonized their previous "Regional" FMEA Manuals into a single, co-copyrighted handbook. Using Best Practices from each Manual and a Process-Orientated Approach, this New Handbook captures requirements of both industry groups.

Key changes

- The 7-Step Approach
 - It is more structured and increases the multi-disciplinary Team's Effectiveness and Efficiency
- Planning and Preparation
 - Determines the Analysis Boundaries
 - Applies the 5T's (inTent, Timing, Team, Tasks and Tools)
 - Prepares the Baseline with Lessons Learned and includes clear Definitions of Roles and Responsibilities
- Criteria Specific
 - Includes more specificity in the criteria to determine levels of Severity, Occurrence and Detection
 - Action Priority (AP) Methodology and Tables replaces Risk Priority Numbers (RPNs)
- New Form Sheets and Software Report Views

Being focused on Function, the additional tools and guidance is provided to support a more consistent and robust methodology for all Automotive suppliers.

Contact QSE today to learn how we can help!

Located in Norcross, GA, Label Source is a printing company that offers various products such as: labels, decals, graphic overlays, metal nameplates and other specialty die cut adhesives. Being on of the fastest-growing graphic manufacturing companies in North America, Label Source has partnered up with QSE to not only develop and implement the ISO 9001:2015 Standard, they have maintained it and been Re-Certified with Zero Nonconformances!

Our Services

Step 1 of the 10-Step Approach: Awareness Training

QSE's 10-Step Approach™ to ISO (or any) certification is designed and perfected to cost-effectively prepare facilities to successfully pass Certification Audits with minimum or no nonconformities. QSE's ISO Consultants emphasize developing simplified, documented Management Systems which meet or exceed the requirements of any ISO standard requirements.

This 10-Step Approach™ has built-in disciplines to involve all Employees, including Top Management, right from the beginning to achieve long-term, desired results.

The Focus of Awareness Training is to get the involvement and buy-in of Top Management and Support Personnel. The Training focuses on:

- What is the Specific Standard
- Benefits of the Specific Standard
- Terms/Concepts/Principles
- Understanding the Specific Standard
- Structure
- Implementation Difficulties

We at QSE, develop personalized Training for each Client to ensure that everyone understands the Standard, the Benefits and most importantly, their ownership to assisting with the development, implementation and compliance to the Standard.

Visit our website to view all Ten Steps of the 10-Step Approach™ at www.enhancequality.com
Contact us today to schedule a Free 30-Minute Consultation and learn how we can help you achieve your goals as quickly, simply and easily as possible.

Engage the Experts



Left to Right: Baskar Kotte, Bob Brueggeman, SA Vaneswaran and Steve Panya-Oudom

Simplification Delivered™

QSE's 10-Step Approach™ to certification is designed and perfected to cost-effectively prepare facilities for successfully passing Certification Audit. This 10-Step Approach™ has a built-in discipline to involve all employees, including top management, to achieve long-term, desired results. Our approach is so complete that we have helped over **800 companies** obtain certification, of which, the majority has obtained certification with zero deficiencies.

Schedule a **Free 30-Minute Consultation** Today!

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